

## Adaptive Swimming Aquatic Program Policies \*Subject to changes\*

Our Adaptive Swim Program provides water safety swimming skills during open swim time for youth who are neurodivergent and/or disabled. Held in our Warm Water Pool, these sessions are led by kind, experienced instructors who help each child feel safe and confident in the water.

## **Program Goal:**

To provide children with safe and supported access to the pool—so they can have fun, build confidence, and learn essential water safety swim skills in a way that fits their needs.

#### **The Environment of the Warm Water Pool**

- Quiet and closed to other YMCA members
- Limited number of participants
- Pool heated up to 91 degrees
- NO whistles: Our staff uses alternative methods to communicate.
- Toys: Noodles, Kickboards, Squeeze toys, Diving Ring, Etc.
- 2 Lifeguards, 1 Deck Supervisor on deck.
- 2 aquatic staff will be in the pool to help facilitate Safety & water skills

#### **Safety & Participant Requirements:**

- Max 10 individuals (Adult 1:1 Ratio not included in the max)
- Ages 3-17 years old
- All participants must have a parent/guardian (18+) in the pool within arm's reach, at all times.
- If the individual is not potty trained, they must wear a swim diaper
- All participants must wear a bathing suit

#### **ASAP Class Schedule:**

Friday	6:20pm to 7:20pm
Sunday	10:40am to 11:40 am

#### Monthly Payment - 1 Class per Week

WMY Member	\$80
Community Member	\$95



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## 4 Sessions:

- September, October, and November
- December, January, and February
- March, April, and May
- June, July and August

## **Contact Information:**

- Associate Director of Aquatics-Programs: Samantha Fleming
- Administrative Associate of Aquatics- Renee Gessie (same email and extension)

**Email:** aquaticinfo@wmaymca.org (Preferred method of communication)

**Phone:** (973) 366-1120 ext. 5046

\*\*\* Please note: Please allow up to 48-72 hours for email and phone messages to be returned due to high volume. Work Schedule: Tuesday through Saturday.

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- Max of 10 individuals per timeslot. (Adult 1:1 Ratio not included in the max)
- All participants must have a parent/guardian (18+) in the pool within arm's reach at all times regardless of swim ability.
- If the individual is not potty trained, they must wear a swim diaper. All participants must wear a bathing suit.
- Safety is our priority. Please respect the discretion and direction of the Aquatic Staff.

## **Fees and Policies**

- When you sign up, you commit to a 3 Month Program
- You must re-register each Session.

**Monthly Payment Per Session – 1 Class per Week:** \$80 YMCA Member and \$95 Community Rate. These rates will remain the same for every month regardless of how many classes are in Session. If someone upgrades from a Community



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Member to a WMAYCA Member after payment, the membership rate will begin the next full month.

**PAST DUES:** If an account has a past due, a participant cannot be enrolled or reenrolled in the

program without paying the full amount.

## **Refund Policy**

We do not offer refunds or credits for any reason. This includes (but is not limited to):

- Missed classes due to vacations, holidays, school or other activities
- Illness, injury, or health reasons
   Pool closures or COVID-related issues
- Not giving written notice when stopping the program

## **Make-Up Policy**

Each participant is allowed up to 3 make-up classes per session or can receive account credit for up to 2 missed classes during a 3-month session. To request make-up or credit, please email Renee and Samantha.

If a scheduled holiday falls on your class day, you will receive 1 extra make-up class. The Holidays are as followed: Halloween (10/31), Thanksgiving Break (11/27 to 11/30, Winter Break (12/23 to 1/1), Easter (4/4 to  $\frac{4}{5}$ ), Memorial Day (5/22 to 5/25), 4th July (7/2 to 7/5),

## **Make-Up Requests:**

- Must be requested at least 48 hours in advance
- No walk-in make-ups are allowed
- Makeup classes must be completed within the same session. Makeup classes do not carry over to the next session.

## **Important Payment & Cancellation Policy**

- When you sign up for lessons, you are committing to automatic payments for 3 months.
- Payments will continue until you send written notice by email to: aquaticinfo@wmaymca.org



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- Notice must be given 15 days before the 1st of the next month to avoid being charged.
- Do not ask the Welcome Center to cancel your lessons.
- The system is set up for monthly payments only, do not pre-pay for multiple months in advance.
- There are no refunds once payments are processed, and no refunds if you choose to withdraw from the program.

## **Day of Program Protocols**

Please use the locker room that best fits your family's needs:

- Boys Locker Room
- Girls Locker Room
- ADA/Family Locker Room

**Note:** The Women's and Men's locker rooms cannot be used with children for any reason.

#### **New YMCA Members**

If this is your first time at the YMCA, please arrive 15 minutes before your program starts.

Go to the Welcome Center to:

- Have your picture taken
- Get your membership key tag or phone barcode linked to your account

If you are a non-member adult, you must be screened through the Raptor Visitor System. Please bring a photo ID (like a driver's license). After clearance, you will receive a card to show at the Welcome Center before using the facility.

## **New Community Members**

If this is your first time at the YMCA, please arrive 15 minutes before your program starts.

Go to the Welcome Center to have your picture taken. Community Members do not get membership key tags because access is only during your program.

If you are a non-member adult, you must be screened through the Raptor Visitor System. Please bring a photo ID (like a driver's license). After clearance, you will receive a card to show at the Welcome Center before using the facility.



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If you have any questions/concerns about our Program, please contact Samantha or Renee Directly.

"I understand that YMCA activities have inherent risks, and I hereby assume all risks and hazards incident to my participation in all YMCA activities. I further waive, release, absolve, indemnify, and agree to hold harmless the YMCA, the organizers, volunteers, supervisors, officers, directors, participants, coaches, referees, as well as persons or parents transporting participants to and from activities from any claims or injury sustained during my use of the YMCA property. I also understand that makeup swim lessons are limited to 1 per month and any missed makeup class will result in forfeiture of that class. I understand that no refunds will be issued for any reason. This includes, but is not limited to: classes missed due to vacations, religious holidays, school events, other activities, illness/injury, parties, sporting events, health reasons, COVID, etc. We will no longer be issuing credits to accounts for weather closing (snow/thunderstorms). The cancelled lesson will now be available as a make-up lesson. Please see our make-up lesson policy. Any current credits issued to your account will expire 1 year after the issued date."