

**West Morris Area YMCA
Master's Swim Program Policies:**

Associate Director of Aquatics- Programs: Samantha Fleming

Email: aquaticinfo@wmaymca.org (Preferred method of communication)

Phone: (973) 366-1120 ext. 5046

***** Please note: Please allow up to 48-72 hours for email and phone messages to be returned due to high volume.**

Work Schedule: Tuesday through Saturday

To Sign Up:

- **All members must be registered with US Masters Swimming (USMS). To sign up for USMS, please visit www.usms.org [1].**
- **An evaluation is required for new swimmers prior to registering. Please contact the coaches at mastersswimming@wmaymca.org.**

Fees and Policies:

- **When you sign up for the Master's Swim Program you are committing to monthly payments (from registration through August of 2025) which will continue until you give WRITTEN NOTICE via email to Samantha. Notice must be 15 days in advance before the 1st of the next month, or your payment will be processed for the next month. Do not ask the Welcome Center to cancel your program.**
- **MEMBERSHIP POLICY: Memberships are neither refundable nor transferable. Credits may be issued upon receipt of a doctor's note. Monthly dues are automatically withdrawn on the 1st or the 15th of each month by automatic draft. Members understand that termination requests require a 15-day EMAIL NOTICE to linh@wmaymca.org before their next draft date. Any cancellation requests submitted less than 15 days prior to the upcoming bill are not subject to cancellation until the following month. Any requests sent on the weekend will not be reviewed until Monday. Annual memberships are paid upfront. Annual memberships cannot be placed on hold unless it is a medical reason with a doctor's note. Monthly memberships can be placed on hold with a \$10 per month fee. Upon terminating your account, you will be charged a rejoining fee of \$50 to reactivate if under 6 months. Memberships will not be given extensions for facility closures.**
- **All participants are expected to follow our YMCA Code of Conduct. <https://www.wmaymca.org/membership-policies>**
- **MONTHLY PROGRAM RATES: \$54 YMCA Member and \$96 Community Rate. These rates will remain the same for every month regardless of how many practices are in a month.**
- **PAST DUES: If an account has a past due, the participant cannot attend practice until the balance is paid. Continued payment issues will lead to removal from the program.**
- **No refunds will be issued for any reason. This includes, but is not limited to: classes missed due to vacations, religious holidays, school events, other activities,**

illness/injury, parties, sporting events, health reasons, failure to provide written notice of discontinuing participation in program, COVID, pool closures, etc.

- **CREDITS:** We do not issue credits to accounts for weather closings, missed classes, or other aquatic closings. The cancelled lesson will now be available as a make-up lesson. Please see our make-up lesson policy in the bullet below.
- **FINANCIAL ASSISTANCE:** Our YMCA is 501 © (3) Non-Profit and our goal is to not turn anyone away for their inability to pay for memberships or programs. Please follow the link to the application and our team will be happy to assist.

<https://www.wmaymca.org/about-us/financial-assistance>

Any program questions/concerns about our Master's Swim Program please contact Samantha directly.