



**West Morris Area YMCA
ASAP Policies
Adaptive Swimming Aquatic Program**

Contact Information:

- Associate Director of Aquatics-Programs: Samantha Fleming
 - Email: aquaticinfo@wmaymca.org (Preferred method of communication)
 - Phone: (973) 366-1120 ext. 5046
- Administrative Associate of Aquatics- Renee G (same email and extension)

*** Please note: Please allow up to 48-72 hours for email and phone messages to be returned due to high volume.

Work Schedule: Tuesday through Saturday

Program Policies:

Subject to changes

- Max of 10 individuals per timeslot. (Adult 1:1 Ratio not included in the max)
- All participants must have a parent/guardian (18+) in the pool within arms reach at all times regardless of swim ability.
- If the individual is not potty trained, they must wear a swim diaper.
- All participants must wear a bathing suit.
- Safety is our priority. Please respect the discretion and direction of the Aquatic Staff.

Fees and Policies:

- When you sign up for the program you are committing to one month. You must re-register each month. Registration will open on the 15th of the month prior.
- If you are a YMCA Member- MEMBERSHIP POLICY: Memberships are neither refundable nor transferable. Credits may be issued upon receipt of a doctor's note. Monthly dues are automatically withdrawn on the 1st or the 15th of each month by automatic draft. Members understand that termination requests require a 15-day EMAIL NOTICE to linh@wmaymca.org before their next draft date. Any cancellation requests submitted less than 15 days prior to the upcoming bill are not subject to cancellation until the following month. Any requests sent on the weekend will not be reviewed until Monday. Annual memberships are paid upfront. Annual memberships cannot be placed on hold unless it is a medical reason with a doctor's note. Monthly memberships can be placed on hold with a \$10 per month fee. Upon terminating your account, you will be charged a

rejoining fee of \$50 to reactivate if under 6 months. Memberships will not be given extensions for facility closures.

MONTHLY LESSON RATES: \$80 YMCA Member and \$95 Community Rate. These rates will remain the same for every month regardless of how many sessions are in a month.

PAST DUES: If an account has a past due, a participant cannot be enrolled or re-enrolled in the program without paying the full amount.

REFUND POLICY: No refunds or credits will be issued for any reason. This includes, but is not limited to: classes missed due to vacations, religious holidays, school events, other activities, illness/injury, parties, sporting events, health reasons, failure to provide written notice of discontinuing participation in program, COVID, pool closures, etc.

MAKE UP Policy: If there is a opening in another timeslot, you can request to our Associate Aquatics Director. Please request 48 hours in advance. No Walk in make-ups is allowed.

Day of Program Protocols:

We ask that families use the appropriate locker room based on the needs of your family. We have a Boys, Girls, and ADA/Family Locker room available. The Women's and Men's Locker rooms CANNOT be used with children for any reason.

New YMCA Members-

If this is your FIRST time the YMCA, please arrive 15 minutes BEFORE your scheduled program. Please report to the Welcome Center to have your picture taken and membership key tag or phone barcode linked to your account. Any NON-Member Adult will need to be screened through the Raptor Visitor Management System. Please bring an ID such as a driver's license. Upon clearance, you will be given a card to present to the Welcome Center before entering the locker rooms.

New Community Members-

If this is your FIRST time at the YMCA, please arrive 15 minutes BEFORE your scheduled program. Please report to the Welcome Center to have your picture taken. Community Members are not given membership key tags since you are only participating in programs and

only have access to the building during that program. Any NON-Member Adult will need to be screened through the Raptor Visitor Management System. Please bring an ID such as a driver's license. Upon clearance, you will be given a card to present to the Welcome Center before entering the locker rooms.

If you have any questions/concerns about our Program, please contact Samantha or Renee directly.

"I understand that YMCA activities have inherent risks, and I hereby assume all risks and hazards incident to my participation in all YMCA activities. I further waive, release, absolve, indemnify, and agree to hold harmless the YMCA, the organizers, volunteers, supervisors, officers, directors, participants, coaches, referees, as well as persons or parents transporting participants to and from activities from any claims or injury sustained during my use of the YMCA property. I also understand that makeup swim lessons are limited to 1 per month and any missed makeup class will result in forfeiture of that class. I understand that no refunds will be issued for any reason. This includes, but is not limited to: classes missed due to vacations, religious holidays, school events, other activities, illness/injury, parties, sporting events, health reasons, COVID, etc. We will no longer be issuing credits to accounts for weather closing (snow/thunderstorms). The cancelled lesson will now be available as a make-up lesson. Please see our make-up lesson policy. Any current credits issued to your account will expire 1 year after the issued date.